



Pharmacy Stars Applications User Privacy Policy

This Privacy Policy applies to your use of any applications provided by Pharmacy Stars, LLC at either apps.pharmacystars.com, secure.pharmacystars.com, sso.pharmacystars.com (the “Applications”) owned by Pharmacy Stars, LLC through its offices in the United States. Pharmacy Stars, LLC (“STARS” or “we”) recognizes the importance of protecting the privacy of your personal information, and we have instituted policies and security measures to protect your information as a user of the Applications.

This Privacy Policy applies to all users of the Applications and describes how STARS collects, uses, and shares your information.

This Privacy Policy does not apply to STARS’s use or disclosure of patient data shared with STARS via customer’s use of the Applications. All use and disclosure of protected health information is governed solely by a Business Associate Agreement between STARS and the customer.

What Information does STARS Collect?

STARS collects personal data from users of the Applications in various ways described below:

Customer Log In

You can use the Customer Log In link (<https://apps.pharmacystars.com/users/login>) or (<https://secure.pharmacystars.com/users/login>) or (<https://sso.pharmacystars.com/users/login>) or (facility specific URL for SAML login) to access the Applications during your subscription period. You will be required to provide your user login information and password in order to access the Applications. We use your user login information and password in order to identify you as a valid user of the Applications and associate you with a customer account.

Usage Monitoring

We use cookies (see more below) and track IP addresses so we can monitor the use of our Applications and improve, enhance, and track customer usage of our Applications. This monitoring may include session recording, cookie placement and tracking, click tracking, or requesting that an individual provide feedback or respond to a survey about their online experience. When you access the Applications, our servers automatically record certain information that your web browser sends, such as IP Addresses, page views, and clicks. We use this data to measure web traffic and usage activity in our Applications for various purposes, including but not limited to monitoring, troubleshooting and improving our Applications.

How STARS Uses the Information You Provide?

If you give us your personal information, we will use this information to contact you and respond to your inquiries, to administer our services, and/or to send you information about our products and services and newsletters featuring promotional information as well as industry information. We use your information to help us learn more about the areas of the Applications that you have visited and used, the frequency of your usage, how you use the application, and the features of

the Applications most used by you. This will help us understand the frequency of use of the Applications by our customers, the features of the Applications most used and how our customers are using them. From time to time, we may use this information to contact you via e-mail, postal mail, or telephone to learn about products or services you may be interested in, your experience with our products, our services, for feedback or customer testimonials about our products or services, or to conduct market surveys.

Does STARS Share your Information with Others?

STARS does not sell or rent Applications user names, addresses, e-mail addresses or other personal information to any non-affiliated entity. As necessary, your personal information may be processed by third parties in connection with your use of various features of the Application, STARS's provision of the Applications and/or the services available through the Application. STARS may share your information, including anonymized aggregate data that we collect automatically about our users' use of the Applications with our trusted service providers who work on our behalf to assist us in analyzing the data. STARS does share information that we collect about your usage of the Applications with the customer site administrator(s) for your site. We do not otherwise disclose your information to third parties, unless permitted by law, required by law, in connection with a legal claim or proceeding or when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request. In the event of a sale of some or all of our business or assets, STARS will disclose your personal information to a purchaser or potential purchasers.

COPPA

We are committed to protecting the privacy of children. You should be aware that the Application is not intended or designed to be used by children under the age of 13. We do not collect personally identifiable information from any person we actually know is a child under the age of 13. No one under the age of 18 should submit any personal information to the Application without the consent of a parent or guardian. If a parent or guardian becomes aware that his or her child has provided us with information without their consent, he or she should contact us at help@pharmacystars.com. We will delete such information from our files within a reasonable time.

Security

STARS uses commercially reasonable security measures to protect the information you give us. Please be aware that, although we endeavor to provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches. While we take reasonable steps to protect your personal information, you accept that no Internet data transmission can be guaranteed to be secure from access by unintended recipients and will not hold us responsible for any breach of security.

About Cookies

Cookies are files that Customer's web browser places on Customer's computer's hard drive and are used to tell us whether you have used the Applications previously. STARS uses a persistent cookie to help save and retrieve usernames used on the Applications. STARS issues a session cookie only to record encrypted authentication information for the duration of a specific

session. The session cookie does not include the username or password of the user. The Applications will not function properly if you remove or disable the cookies.

Acceptance of Privacy Policy and Modifications

By accessing and using the Applications, you consent to our collection, use and disclosure of your information as described in this privacy policy. STARS reserves the right to occasionally make changes to its privacy policy or practices. You should therefore review this policy from time to time to get updated information about how we collect, share and use your information. We will notify you of any changes in our privacy policy by posting the revised policy within the Applications and providing notice to users through the Applications. Further, web-based applications, products or services or the websites of third parties or our affiliates that you access from the Applications may be subject to different privacy policies. Please review the terms of those websites and/or applications, products or services carefully as their privacy policies will differ from ours.

Governing Law

The Applications are intended for use in the United States. If you access the Applications from outside the United States your information will be transferred, processed and stored in the United States under United States privacy standards. This Privacy Policy is solely governed by the laws of the State of Wisconsin, United States of America without regard to conflicts of law provisions.

Contact Us

If you have any comments or queries regarding our privacy policy please send an e-mail to help@pharmacystars.com.

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